



Operation and Maintenance

ThermoCooler HP

Size 100-1280



Order number:

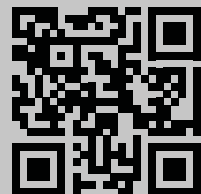
Project name:





Documentation for your unit:

1. Visit IV Produkt's order portal docs.ivprodukt.com or scan the QR code.
2. Enter your order number.
3. Press ENTER or click on search.
4. Select your order.



Is any documentation missing?

See information in section

"2.2 Documentation and support", on page 11.

TABLE OF CONTENTS

1	SAFETY	5
1.1	Intended use	5
1.2	Unintended uses	5
1.3	General safety	6
1.4	Structure of warning notices	6
1.5	General warning notices	6
1.6	Signs on the unit	8
1.6.1	Type plates	8
1.7	Product liability	8
1.8	Operation and commissioning	9
1.9	Handling of refrigerant	9
1.10	Compressor protection	9
1.11	Safe shut-off of units	10
1.11.1	Safety switch	10
1.12	After the product's service life	10
2	GENERAL INFORMATION	11
2.1	Information messages, not safety-related	11
2.2	Documentation and support	11
2.3	Terms and abbreviations used in the manual	11
2.4	Spare parts	11
2.5	Symbols on dimension drawings and in the manual	12
3	DESCRIPTION OF REVERSIBLE HEAT PUMP	13
3.2	Orientation of the unit's sides/parts	13
3.3	Signs/markings on the unit	14
3.4	Operation of the reversible heat pump	14
3.4.1	Compressor and compressor protection	14
3.4.2	Cooling mode	14
3.4.3	Heating mode	15
3.5	Detector system, refrigerant	15
4	CONNECTION/CONTROL	16
4.1	Electric plate cooling circuit	16
4.2	Power supply	16
4.2.1	Connect using quick connectors	17
4.3	Control using Modbus	18
4.3.1	Factory settings in Climatix	18
4.4	Connection heater (optional)	19

Operation and Maintenance

ThermoCooler HP

5	COMMISSIONING	20
5.1	Prior to commissioning	20
5.2	Start/turn off the unit	20
5.3	Turn off the unit for servicing.....	20
5.4	Operating parameters, cooling.....	21
5.5	Status information detector system.....	22
6	INSPECT REFRIGERANT CIRCUIT	23
6.1	Checks/record keeping, according to the European F-gas Regulation	23
6.1.1	Registry administration of events/inspections	24
6.2	Use and inspection of pressurised equipment	24
6.3	Country-specific requirements and laws.....	24
6.3.1	Sweden	24
6.4	Detector system, refrigerant.....	24
7	CARE AND MAINTENANCE.....	25
7.1	Check function	25
7.2	Maintenance and service	25
7.3	Maintenance	27
7.3.1	Refrigerant detectors	27
8	ALARM	28
8.1	Alarm reset	28
8.2	Alarm Climatix	28
8.3	Alarm Carel	31
9	TROUBLESHOOTING.....	34
10	DISASSEMBLE AND DECOMMISSION	35
10.1	Disposal and recycling	35
10.2	Dismantling the unit.....	35
10.3	Material content	36

1 SAFETY

This section addresses important safety aspects of assembly, with the aim of raising safety awareness and avoiding personal injuries and damage to surroundings and units.



- This manual contains important instructions. Read it carefully and follow the instructions.
- Pay special attention to warning and information messages, as well as markings on the product.
- Keep the manual for future use.

00177

1.1 Intended use

Intended use

The reversible heat pump ThermoCooler HP is intended for cooling and heating supply air in properties. The reversible heat pump is designed to be installed together with IV Produkt AB air handling units.

The reversible heat pump should not be used as a standalone unit.

Intended users

The contents of this manual are intended for personnel who electrically connect, commission and maintain the reversible heat pump on site. By operator, we refer to the European Parliament's definition: "...the physical or legal person exercising actual responsibility over the technical functioning of the equipment and systems...". The operator is usually the owner of the system.

The operator is responsible for:

- minimising and prevention of leakages
- Take corrective action to remedy any leakage that arises
- Ensure that leak inspection, service and repair of the refrigerant circuit are carried out by a certified refrigeration technician
- Ensure that refrigerant is handled in an environmentally safe manner and in accordance with national regulations.

Maintenance and servicing of the reversible heat pump must be carried out by a certified refrigeration technician.

Intended user environment

- The unit is usually placed indoors, but is also available as an outdoor version.
- When assembled indoors, the unit must be assembled in a ventilated area that maintains a temperature between +7 and +30 °C, and that maintains a moisture content of <3.5 g/kg in dry air in the winter.

1.2 Unintended uses

Any use other than specified "[1.1 Intended use](#)", [on page 5](#) is prohibited unless specifically permitted by IV Produkt. It is not permitted to use the unit in potentially explosive environments.



Operation and Maintenance ThermoCooler HP

IV Produkt's order portal

1.3 General safety

Failure to comply with the safety precautions may result in injury to persons or damage to air handling units. To avoid personal injuries and damage to surroundings or units:

- Follow national and local laws/regulations for safe work, e.g. fall protection when working at a height.
- Do not wear loose clothing or jewellery that may become fastened.
- Do not step or climb on the unit.
- Use appropriate tools.
- Use appropriate personal protective equipment.
- Note the unit's markings: product signs, information and warning stickers.

Personal Protective Equipment (PPE)

Personal protective equipment must always be used based on the risks present in the workplace. For example, wear protective footwear with steel toecaps, hearing protection, protective helmet, gloves, safety eyewear, fully-covering clothing, safety overalls, facial/protective mask and/or fall protection equipment where the work and work environment requires it.

1.4 Structure of warning notices

Warning notices in the instruction warn of risks when handling and assembling the product. Carefully follow the instructions published in warning notices.



The warning symbol indicates that a risk exists.

WARNING! indicates a potential risk that, if not avoided, can cause **life-threatening or serious** situations that can lead to death or personal injury.

CAUTION! indicates a potential risk that, if not avoided, can cause **material damage** to the product or surroundings as well as impairment of product function.

"**Risk of xxxxxx.**" Indicates the risk in a short risk title.

A description in italics provides more detailed information about what the risk entails.

- The bullet points indicate how the user avoids harm.

1.5 General warning notices



WARNING!

Risk of life-threatening or serious personal injury.

Electrical voltage can cause electric shock, burns and death. The product must not be energised during assembly.

- Electrical connection and electrical work may only be carried out by a qualified electrician.
- For initial start-up of the unit, see Operation and Maintenance of the unit on IV Produkt's Order portal.

00176

WARNING!

Risk of burns.

The parts, pipes and components of the unit may be hot during and after operation of the unit.



- When the unit is in operation, inspection hatches must be closed and locked.
- During service or other interventions, the unit must be switched off.
- Inspection hatch for cooling unit/reversible heat pump: Wait at least 30 minutes after shutting down the unit before opening the compressor door.
- Inspection hatch for heating coil: Wait at least 5 minutes after shutting down the unit before opening the compressor door.

00184

WARNING!

Risk of cutting.

Sharp edges can cause cuts.



- Use appropriate personal protective equipment when the work requires it.

00181

WARNING!

Risk of fire in the event of a refrigerant leak.

A2L refrigerants are mildly flammable and can ignite in the event of a leak.



- If external damage to the cooling circuit has led to a refrigerant leak:
 - Evacuate the ventilation room
 - Ensure good ventilation
 - Call in certified refrigeration technician.
- Service of cooling units/reversible heat pumps may only be carried out by a certified refrigeration technician. When working on/servicing the unit:
 - Shut down the unit at the service switch in the control equipment, then turn the safety switch to the 0 position and lock. Note that there may be different safety switches for the different parts of the unit. All safety switches must be switched off and locked before repairs/service.
- Due to the risk of sparks, safety switches must not be used if there is a suspected refrigerant leak.
- When detector system installed:
 - Make sure the detector system is functioning.
 - Make sure that external dampers in the ductwork do not block the unit's air flow, such as through uncontrolled closing.

00352



Operation and Maintenance ThermoCooler HP

IV Produkt's order portal

1.6 Signs on the unit

Keep signs and stickers free of dirt. Replace missing, damaged or unreadable signs and stickers on the machine. Contact IV Produkt for replacement stickers by specifying the article number.

1.6.1 Type plates

The reversible heat pump comes with a model rating plate placed on the inspection side. The type plate is used, among other things, for identification of the product.

Figure: Type plate for reversible heat pump

- | | |
|-------------------------------------|---|
| 1. Order number | 10. Fuse HT side, bar (e) |
| 2. Code key | 11. Refrigerant type, Fluid Group |
| 3. Model | 12. GWP |
| 4. Plant designator | 13. Code |
| 5. Date of manufacture | 14. Refrigerant volume, Circuit 1, 2, 3 (kg, CO ₂ e) |
| 6. PS Max allowed pressure, bar (e) | 15. Hermetically sealed system. Not available at Easy Access. |
| 7. PT Pressure test, bar (e) | 16. Contains fluorinated greenhouse gases controlled by the Kyoto Protocol. |
| 8. TS Temperature range, °C | |
| 9. Fuse LT side, bar (e) | |

1.7 Product liability

The unit complies with industry requirements for quiet air handling units with high-efficiency recovery systems for heating and cooling.



CE marking (EU)

The reversible heat pump is CE-marked and meets the applicable requirements according to specified directives and standards in the Declaration of Conformity. The marking covers the unit in the configuration in which it was delivered and provided that it has been assembled and commissioned in accordance with IV Produkt's instructions. The declaration does not cover units that have been modified, retrofitted components, refrigerant changes, or other systems in which the unit may be included. The unit may not be put into service until the plant in which it is included complies with the requirements for CE-marking.

The Declaration of Conformity can be found on the Order Portal, "[Documentation for your unit](#)", on page 2.

Manufacturer

The Air Handling Unit is manufactured by IV Produkt AB, Sjöuddevägen 7, S-350 43 VÄXJÖ, Sweden.

Warranty

For proper function and for the warranty to be valid, the assembly instructions must be followed. The validity of the product warranty is conditional on the system having been commissioned correctly. Working on the reversible heat pump during the warranty period without the approval of IV Produkt shall render the warranty void. Regular maintenance of the reversible heat pump should be performed by a certified refrigeration technician.

Extended warranty

Extended warranty is a supplement to the order and to claim extended warranty (5 years), according to ABM07 with Appendix ABM-V07 or according to NL17 with Appendix VU20, a complete documented and signed IV Produkt Service and Warranty book must be presented.

Disclaimer

Continuous product development may give rise to specification changes without notice.

1.8 Operation and commissioning

Commissioning of the unit must be carried out by competent personnel in accordance with the Commissioning Procedure which is downloadable from IV Produkt's order portal. See ["Documentation for your unit:", on page 2.](#)

The unit has been designed and manufactured based on given operational cases that must comply with the unit's use for optimal function and a good operating economy. External circumstances should not be changed without checking that such changes are within the unit's intended area of operation.

1.9 Handling of refrigerant

This document summarises the requirements and guidelines of the European F-Gas Regulation. For further information, refer to national regulations for refrigerant handling.

Leakage control and registration

Leakage control and registration must be carried out in accordance with applicable national regulations. For more information, refer to ["6 Inspect refrigerant circuit", on page 23.](#)


1.10 Compressor protection

The reversible heat pump is interlocked across the air handling unit. For more information, refer to ["3.4.1 Compressor and compressor protection", on page 14.](#)



Operation and Maintenance ThermoCooler HP


1.11 Safe shut-off of units



WARNING!
Risk of crushing, compression injury or cuts.
There is no contact guard on moving parts, such as rotating fans, rotary heat exchangers and opening/closing dampers.

- The unit must not be energised until all ducts have been connected.
- When the unit is in operation, inspection hatches must be closed and locked.
- During service or other interventions, the unit must be switched off.
- Make sure the power is off before putting hands in moving parts.
- Inspection hatch for fan: Wait at least 3 minutes after shutting down the unit before opening the hatch.
- Inspection hatch for rotary heat exchanger: Wait at least 3 minutes after shutdown before opening the hatch.
- Inspection hatch for damper: Wait at least 3 minutes after shutdown before opening the hatch.
- Make sure that hands do not get caught in dampers that have a spring return (which can be closed even when not energised).


00185



WARNING!
Risk of personal injury.
During operation, an overpressure can be created inside the unit.

- Allow the pressure to drop before you open the inspection doors.

00187



WARNING!
Risk of burns.
The parts, pipes and components of the unit may be hot during and after operation of the unit.

- When the unit is in operation, inspection hatches must be closed and locked.
- During service or other interventions, the unit must be switched off.
- Inspection hatch for cooling unit/reversible heat pump: Wait at least 30 minutes after shutting down the unit before opening the compressor door.
- Inspection hatch for heating coil: Wait at least 5 minutes after shutting down the unit before opening the compressor door.

00184

1.11.1 Safety switch

The unit must be switched off with a lockable safety switch during servicing.

Turn off the unit

A lockable safety switch is installed by the customer and is not included in the delivery from the manufacturer.

When working on an energised unit, the unit must always be switched off and the safety switch set to position 0. For proper shut-off, refer to "[5.3 Turn off the unit for servicing](#)", on [page 20](#).

1.12 After the product's service life

For air handling unit disassembly and decommissioning, refer to "[10 DISASSEMBLE AND DECOMMISSION](#)", on [page 35](#).

2 GENERAL INFORMATION

2.1 Information messages, not safety-related



Symbol together with information text highlights difficulties and also gives tips and recommendations.

00182

2.2 Documentation and support

The documentation for your unit can be found in IV Produkt's order portal. Refer to *"Documentation for your unit:", on page 2.*

It can take up to two weeks for all documentation to be available in the IV Produkt's order portal. The text "Documentation in progress" appears until the documentation is complete. In case of missing or incorrect documentation, contact DU/Documentation. For other support, please contact the relevant department. See contact details on the last page of the manual.

2.3 Terms and abbreviations used in the manual

Term	Explanation
Thermal wheel	Rotary heat exchanger
Unit part	Part of the unit. Can contain a function (for example, fan, media, etc.) but can also be an empty part.

2.4 Spare parts





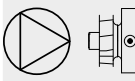














Spare parts list can be found at IV Produkt's order portal. Order spare parts and accessories from IV Produkt. See contact details on the last page of the manual. When contacting a department, state the order number and unit designation as shown on the type plate located on the unit.



Operation and Maintenance ThermoCooler HP

IV Produkt's order portal

2.5 Symbols on dimension drawings and in the manual

	Outdoor air		Extract air
	Supply air		Exhaust air
	Fan		Filter
	Shut-off damper		Trim damper
	Cooling coil water		Heating coil water
	Heating coil electric		Noise attenuator
	Rotary heat exchanger		Plate heat exchanger
	Counterflow heat exchanger		Compressor
	Media section		Reversible heat pump
			Quick connector

3 DESCRIPTION OF REVERSIBLE HEAT PUMP

3.1 Configuration of the unit

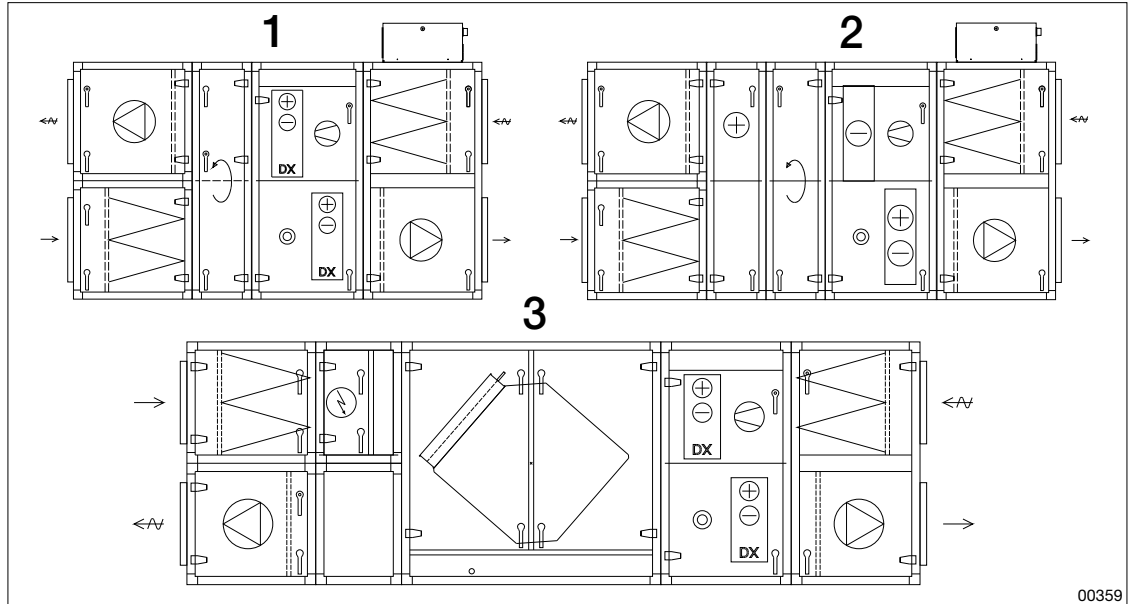


Figure: Examples of configurations of ThermoCooler HP. Application 3 is available for markets with milder climates.

- | | |
|---|---|
| 1. ThermoCooler HP with thermal wheel (default) | 3. ThermoCooler HP with Countercurrent Heat Exchanger |
| 2. ThermoCooler HP with thermal wheel and extra cooling power | |

3.2 Orientation of the unit's sides/parts

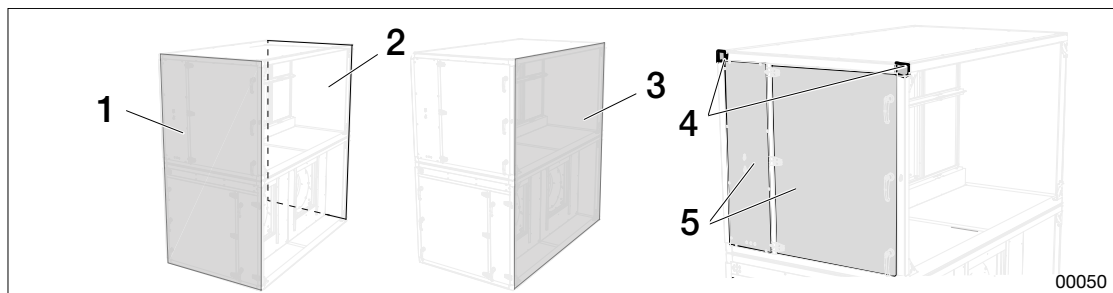


Figure: Parts of the unit

- | | |
|----------------|-----------------------------------|
| 1. Access side | 4. Assemble cover detail on joint |
| 2. Back | 5. Covers |
| 3. Gable side | |






















Operation and Maintenance

ThermoCooler HP

IV Produkt's order portal

3.3 Signs/markings on the unit

All parts are marked with stickers that show what function the part has.

	Filter		Smoke by-pass
	Rotary heat exchanger		Air turner
	Plate heat exchanger		Smoke by-pass from above
	Fan		Media
	Air cooler water		Empty
	Air heater liquid		Humidifier
	Air heater electric		Angle
	Damper		Inspection
	Noise attenuator		Temperature sensors
			Earth

3.4 Operation of the reversible heat pump

ThermoCooler HP is a series of integrated, speed controlled reversible heat pumps with variable cooling and heating output.

3.4.1 Compressor and compressor protection

The reversible heat pump is equipped with a speed-controlled PM scroll compressor. In some sizes, the reversible heat pump is equipped with one or two additional fixed compressors to achieve cooling or heating output. The control is variable.

The reversible heat pump is interlocked over the air handling unit, which means that if any of the fans stop, the reversible heat pump is stopped. It cannot be restarted until the minimum airflow rate is reached. The same applies if a heater is fitted. The interlock and demand signal is sent via Modbus. See "[8 ALARM](#)", on page 28.

3.4.2 Cooling mode

The condenser is normally located in the extract air, but can also be located in the exhaust air for additional cooling power.

- Supply air battery = evaporator (cooling coil)
- Extract air battery = condenser (heating coil)

3.4.3 Heating mode

The compressor will only start when the heat exchanger's energy recovery is insufficient to heat the supply air.

- Extract air battery = evaporator (cooling coil)
- Supply air battery = condenser (heating battery)

3.5 Detector system, refrigerant

The reversible heat pump with refrigerant R454B, in size greater than 100, is equipped as standard with detectors to detect refrigerant leaks. For units with refrigerant R410A, the detector equipment is available as an optional extra.

To guarantee approved dilution in the event of a refrigerant leak, ensure that the air volumes are greater than the unit's specified minimum air flow, both on the supply air side and extract air side (see docs.ivprodukt.com - Technical data).

In the event of a refrigerant leak, the installed detector system ensures that the minimum permissible air flow is always achieved, which dilutes the refrigerant to an approved level.

For leak detection and ventilation to work effectively, the unit must have power and the service switch must remain in the 'Auto' position at all times after installation, except during work/servicing.

If the detector triggers a leak alarm, the unit's fans are started to dilute the refrigerant to an approved level, and an alarm notification is shown on the Climatix display.

Should a detector be non-functional, an alarm is triggered and the air handling unit is kept running until the fault is rectified.


In the event of an alarm, correct the fault and then reset the alarm.

If necessary, call a certified refrigeration service with the necessary knowledge of handling and maintaining equipment with refrigerants.



Operation and Maintenance ThermoCooler HP

4 CONNECTION/CONTROL



WARNING!
Risk of life-threatening or serious personal injury.
Electrical voltage can cause electric shock, burns and death. The product must not be energised during assembly.

- Electrical connection and electrical work may only be carried out by a qualified electrician.
- For initial start-up of the unit, see Operation and Maintenance of the unit on IV Produkt's Order portal.

00176


For assembly of the reversible heat pump, see Assembly Instructions for each unit type. For electrical connection, see the wiring instructions for each unit and the current control diagram on IV Produkt's order portal. Refer to "Documentation for your unit:", on page 2.

4.1 Electric plate cooling circuit

The circuit board for the unit contains, among other things, main switch, fuses, control unit and, when executed with several circuits, also the control unit for expansion valve.

The circuit board is installed inside the unit and is internally prewired and tested at the factory.

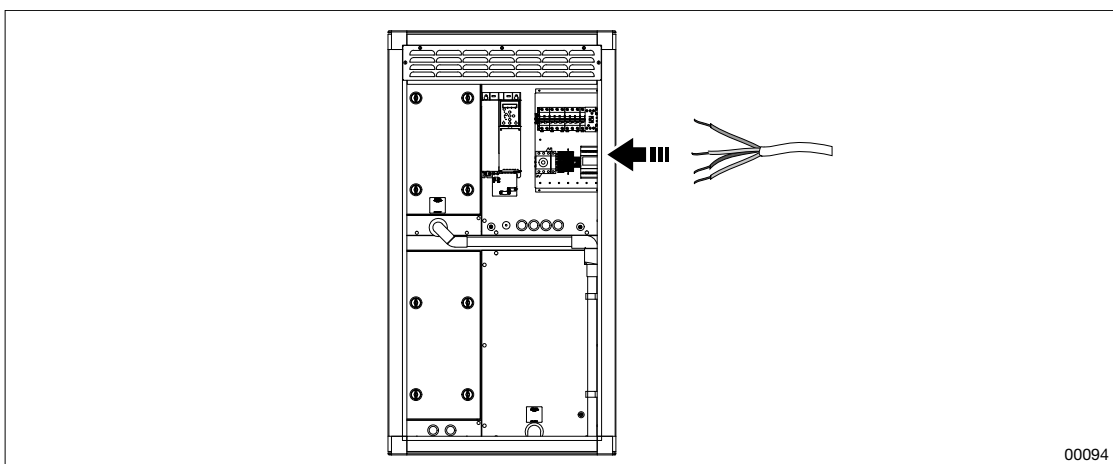
4.2 Power supply



A residual current circuit breaker should not be used since the unit has a built-in frequency inverter and an ECLB should not be used.
If an ECLB is used, we recommend a 300 mA, type B ECLB specially adapted for the frequency inverter (intended for a frequency inverter, not personal protection).

The reversible heat pump requires a separate power supply and fuse protection.

1. Connect the power supply to the main switch of the cooling unit/reversible heat pump.
2. Connect quick connector for cooling mode/heating mode.



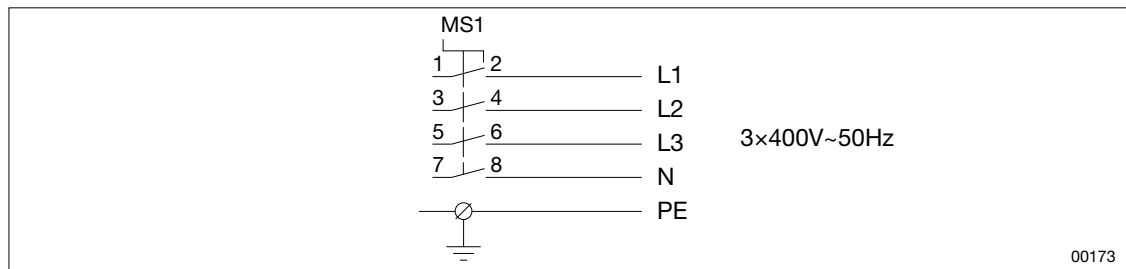


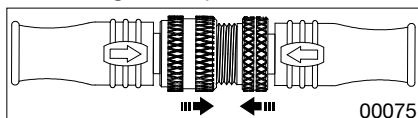
Figure: Schedule for power supply ThermoCooler HP

4.2.1 Connect using quick connectors

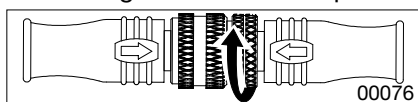
Quick connectors to be joined are marked with the same designation.

Quick connector, signal feed

1. Press together quick connectors according to marking (arrows or other).

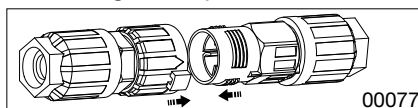


2. Screw together as hard as possible by hand.

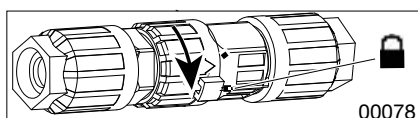


Quick connector, power supply

1. Press together quick connectors according to marking (arrows, dashes or similar).



2. Turn the arrow on the white cuff to the mark for closed (padlock).





Operation and Maintenance ThermoCooler HP

IV Produkt's order portal

4.3 Control using Modbus

Connect quick connector signal feed for cooling mode/heating mode.

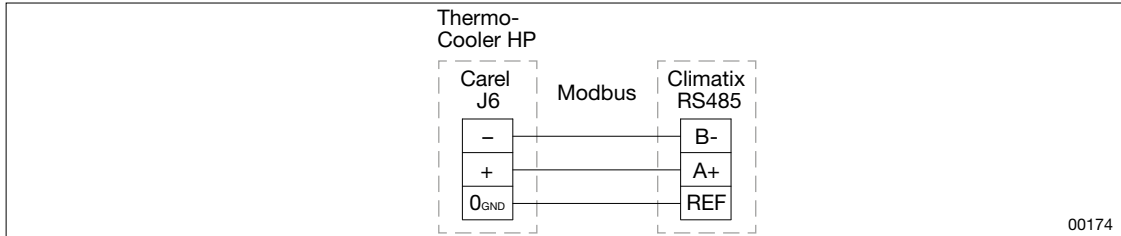


Figure: Schedule connection Carel and Climatix

4.3.1 Factory settings in Climatix



The operational parameters for the reversible heat pump may not be changed unless a check is first made to ascertain that the changes will be within the unit's operating range.

The reversible heat pump and control system communicate via Modbus. Carel control unit for cooling heat pump and Climatix control unit for air handling units are connected via pre-installed quick connectors.

System settings > Configuration > Configuration 1

Parameter	Setting
Heat recovery	Thermal wheel (rotating heat exchanger) or Platt+Home (counter-flow heat exchanger)
Heating	TCHP
Electric heater	No, 1 step TCHP or 1 step
Cooling	TCHP

System settings > Configuration > Configuration 2

Parameter	Setting
Cooling recovery	TCR: Yes, Miscellaneous: No
Support operation	No
Support operation/ Osstp block	None
Freezing monitor	No
Pump heating	No
Pump alarm heating	No

System settings > Configuration > Integration

Parameter	Setting
Type of cooling, Modbus	Carel
No. of compressors	1, 2 or 3
High pressure sensor	Yes
Increased MB communication	Yes

System settings > Configuration > Basic data

Parameter	Setting
Electric battery electrical power	value dependent on output variant

4.4 Connection heater (optional)

If the heater is selected when ordering the reversible heat pump, it is delivered integrated and pre-connected with quick connectors.

The following wiring instructions apply if the heater is retrofitted. All connections are made internally in the reversible heat pump.

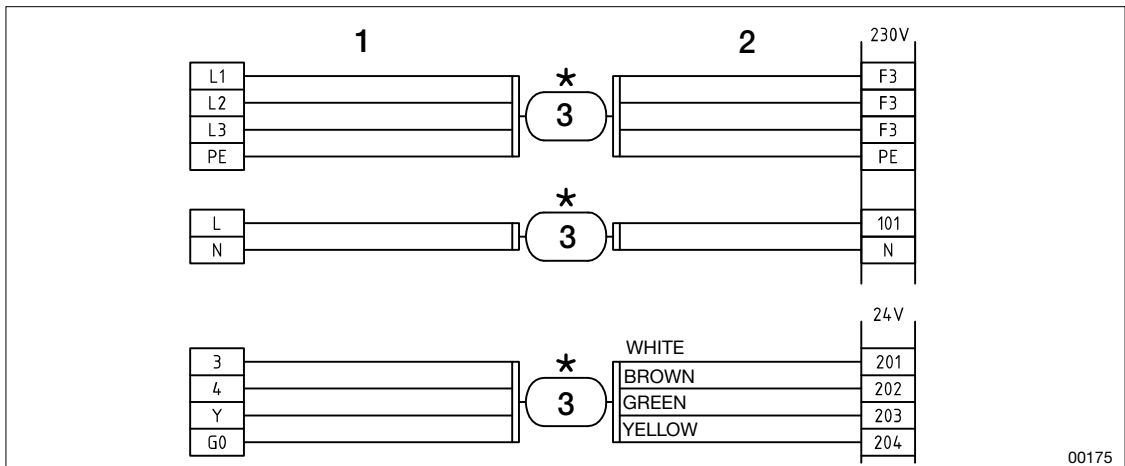


Figure: Connection when retrofitting

1. Three quick connectors (males)
2. Three quick connectors (females)
3. Quick connectors, connected



Operation and Maintenance ThermoCooler HP

5 COMMISSIONING



WARNING!

Risk of life-threatening or serious personal injury.

Electrical voltage can cause electric shock, burns and death. The product must not be energised during assembly.

- Electrical connection and electrical work may only be carried out by a qualified electrician.
- For initial start-up of the unit, see Operation and Maintenance of the unit on IV Produkt's Order portal.

00176



CAUTION!

Risk of damage to compressor.

Circulation of cold oil in the speed-controlled compressor may damage the compressor.

- The reversible heat pump must be powered up for at least 8 hours before it is first started.
- Make sure that no alarm is triggered about 30 seconds after the unit is energised. If an alarm is triggered, follow instructions for the alarm.

00188



Unit size 600-980 and 1080-1280

- The compressors in the second and third circuits depend on the correct phase sequence. 30 seconds after the unit is power up, the phase sequence is checked. If incorrect phase sequence is detected, alarms are triggered. See "[8 ALARM](#)", on [page 28](#).

5.1 Prior to commissioning

For reversible heat pumps with refrigerant R454B, make sure that external dampers communicate with the unit's control equipment so that the air flow through the unit cannot be blocked uncontrollably.

1. See "[1 SAFETY](#)", on [page 5](#).
2. Plug in power via a lockable safety switch.
3. Connect all channels.
4. Wait at least eight hours before starting the unit starts.

5.2 Start/turn off the unit

Start and shut down operation with service switches in the control equipment.

5.3 Turn off the unit for servicing

1. Start and shut down operation with service switches in the control equipment.
2. Turn the safety switch to the 0 position.
3. Lock the safety switch.

5.4 Operating parameters, cooling

Parameter	Value	Explanation
Regulator	x %	Cooling regulator output signal
Cooling output signal	x %	Cooling load from Climatix to Carel
Heating output signal	x %	Heating load from Climatix to Carel
Status		Status of reversible heat pump
Status HP		Heat pump operation status
Settings	>	Blocking operation settings
DX cooling	Off/step 1	
Alarm	>	The alarm is displayed if there is a fault with the inverter or compressor. If there is an alarm, see " 1.11 Safe shut-off of units ", on page 10.
Compressor C1	On/Off	Compressor operating mode
Suction gas temp C1	x.x °C	Measured suction gas temp
Evaporation temp C1	x.x °C	Calculated evaporating temp based on low pressure
Low pressure C1	x.x bar	Relative pressure from low pressure sensor
Overheating C1	x.x K	Measured superheating
High pressure C1	x.x bar	Relative pressure from high pressure sensor
Expansion valve 1	x %	Expansion valve position
Condensation temp C1	x.x °C	
Hot gas temperature	x.x °C	Temperature of compressor output
Liquid line temperature	x.x °C	Temperature downstream of condenser
Supercooling	x.x °C	Measured supercooling



Operation and Maintenance ThermoCooler HP

IV Produkt's order portal

5.5 Status information detector system

Status information is read on the Climatix display.

Information	Value/ example	Explanation
Supply air		
Refrigerant leakage	Normal	Leak alarm information
Detector alarm	Normal	Detector alarm information
Concentration LFL	0.0 %	Current measured refrigerant concentration
Temperature chip	22.2 °C	Internal detector temperature
Heater temperature	25.0 °C	Internal detector heater temperature
FW Version	1.0	Detector software version
Sensor ID	54291003	Detector identification number
Extract air		
Refrigerant leakage	Normal	Leak alarm information
Detector alarm	Normal	Detector alarm information
Concentration LFL	0.0 %	Current measured refrigerant concentration
Temperature chip	23.5 °C	Internal detector temperature
Heater temperature	25.0 °C	Internal detector heater temperature
FW Version	1.0	Detector software version
Sensor ID	54291211	Detector identification number
Calibrate detector		Function to calibrate or test the detector
Calibration status supply air	OK	Calibration information
Calibration status extract air	OK	Calibration information

6 Inspect refrigerant circuit

6.1 Checks/record keeping, according to the European F-gas Regulation



Leakage control must be carried out by a certified refrigeration technician. See "[1.9 Handling of refrigerant](#)", on page 9.



Different countries may have different regulations regarding leakage control and registration. See also "[6.3 Country-specific requirements and laws](#)", on page 24.

¹ <i>Applicable in Sweden</i>		Leakage control		Register administration
Size	Refrigerant	Installation leak detection	Every 12 months	For inspection/intervention
100	R410A	Yes ¹	-	-
	R454B	Yes	Yes	Yes
150	R410A	Yes ¹	-	-
	R454B	Yes	Yes	Yes
190	R410A	Yes	Yes	Yes
	R454B	Yes	Yes	Yes
240	R410A	Yes	Yes	Yes
	R454B	Yes	Yes	Yes
300	R410A	Yes	Yes	Yes
	R454B	Yes	Yes	Yes
360	R410A	Yes	Yes	Yes
	R454B	Yes	Yes	Yes
400	R410A	Yes	Yes	Yes
	R454B	Yes	Yes	Yes
480	R410A	Yes	Yes	Yes
	R454B	Yes	Yes	Yes
600	R410A	Yes	Yes	Yes
	R454B	Yes	Yes	Yes



Operation and Maintenance ThermoCooler HP

IV Produkt's order portal

¹ Applicable in Sweden		Leakage control		Register administration
Size	Refrigerant	Installation leak detection	Every 12 months	For inspection/intervention
740	R410A	Yes	Yes	Yes
	R454B	Yes	Yes	Yes
850	R410A	Yes	Yes	Yes
	R454B	Yes	Yes	Yes
980	R410A	Yes	Yes	Yes
	R454B	Yes	Yes	Yes
1080	R410A	Yes	Yes	Yes
	R454B	Yes	Yes	Yes
1280	R410A	Yes	Yes	Yes
	R454B	Yes	Yes	Yes

6.1.1 Registry administration of events/inspections

The operator must record events, such as the volume and type of refrigerant topped up, refrigerant taken into possession, results of inspections and work done, persons and companies who carried out service and maintenance.

6.2 Use and inspection of pressurised equipment

Inspection must be carried out in accordance with the applicable national legislation.

6.3 Country-specific requirements and laws

Unless otherwise specified in this manual, comply with national legal requirements regarding leakage control and registry administration according the country in question.

6.3.1 Sweden

All sizes with R410A

Assembly leak detection shall always be performed during installation/commissioning of units.

Size 240-1280 with R410A

The operator must always notify the installation to the supervisory authority. This should be done well in advance of installation.

A control report shall reach the supervisory authority by 31 March of the following year at the latest. If there are several machines at a facility subject to periodic leak detection requirements, their CO₂e values are to be added together. If the total amount is more than 14 CO₂e (tonnes), an inspection report shall be submitted.

6.4 Detector system, refrigerant

For a description of the Detector System function, refer to "[3.5 Detector system, refrigerant](#)", on page 15.

7 CARE AND MAINTENANCE

7.1 Check function

Check that the reversible heat pump in the air handling unit is operating as it should by temporarily lowering/increasing the temperature setting (setpoint).

7.2 Maintenance and service

WARNING!

Risk of life-threatening or serious personal injury.

Electrical voltage can cause electric shock, burns and death. The product must not be energised during assembly.



- Electrical connection and electrical work may only be carried out by a qualified electrician.
- For initial start-up of the unit, see Operation and Maintenance of the unit on IV Produkt's Order portal.

00176

WARNING!

Risk of fire in the event of a refrigerant leak.

A2L refrigerants are mildly flammable and can ignite in the event of a leak.



- If external damage to the cooling circuit has led to a refrigerant leak:
 - Evacuate the ventilation room
 - Ensure good ventilation
 - Call in certified refrigeration technician.
- Service of cooling units/reversible heat pumps may only be carried out by a certified refrigeration technician. When working on/servicing the unit:
 - Shut down the unit at the service switch in the control equipment, then turn the safety switch to the 0 position and lock. Note that there may be different safety switches for the different parts of the unit. All safety switches must be switched off and locked before repairs/service.
- Due to the risk of sparks, safety switches must not be used if there is a suspected refrigerant leak.
- When detector system installed:
 - Make sure the detector system is functioning.
 - Make sure that external dampers in the ductwork do not block the unit's air flow, such as through uncontrolled closing.

00352

WARNING!

Risk of burns.

The parts, pipes and components of the unit may be hot during and after operation of the unit.



- When the unit is in operation, inspection hatches must be closed and locked.
- During service or other interventions, the unit must be switched off.
- Inspection hatch for cooling unit/reversible heat pump: Wait at least 30 minutes after shutting down the unit before opening the compressor door.
- Inspection hatch for heating coil: Wait at least 5 minutes after shutting down the unit before opening the compressor door.

00184



Operation and Maintenance

ThermoCooler HP

IV Produkt's order portal

WARNING!

Risk of crushing, compression injury or cuts.

There is no contact guard on moving parts, such as rotating fans, rotary heat exchangers and opening/closing dampers.



- The unit must not be energised until all ducts have been connected.
- When the unit is in operation, inspection hatches must be closed and locked.
- During service or other interventions, the unit must be switched off.
- Make sure the power is off before putting hands in moving parts.
- Inspection hatch for fan: Wait at least 3 minutes after shutting down the unit before opening the hatch.
- Inspection hatch for rotary heat exchanger: Wait at least 3 minutes after shutdown before opening the hatch.
- Inspection hatch for damper: Wait at least 3 minutes after shutdown before opening the hatch.
- Make sure that hands do not get caught in dampers that have a spring return (which can be closed even when not energised).

00185

WARNING!

Risk of personal injury.

During operation, an overpressure can be created inside the unit.



- Allow the pressure to drop before you open the inspection doors.

00187

CAUTION!

Risk of damage to the product.

Corrosive substances and strong cleaning agents can damage the surface layer.



- Never use strong cleaning agents or corrosive substances when cleaning the unit.

00183

7.3 Maintenance

Before maintenance and servicing, the unit must be switched off, see ["5.2 Start/turn off the unit"](#), on page 20.

For more information on cleaning batteries, see separate instruction "Cooling coil, cleaning" in the Order Portal.

Area	Inspection	Corrective action
Laminae on condenser/evaporator	Check visually and make sure that they have not been subjected to mechanical impact or that they are chipped or folded at the edges.	Comb the slats with a lamella comb. If damage remains, contact service.
Laminae on condenser/evaporator	Check visually and make sure they are clean.	If they are dirty, clean by vacuuming from the inlet side or by gently blowing from the outlet side. In the event of heavier fouling, you can clean them with warm water mixed with dishwashing detergent that does not corrode aluminium.
The internal surfaces of the unit	Check visually and make sure they are clean.	If necessary, clean with a cloth or mop and non-corrosive detergent.
The drip tray and drain with water trap	Water trap without non-return valve: Visually inspect and ensure that the water trap is filled with water. Water trap with non-return valve: Inspect and ensure that the non-return valve closes tightly.	Top up with water if it is missing. Clean or replace the water trap.

For service schedule, see separate manual, Envistar Flex Operation and Maintenance. Before ordering warranty service, follow the instructions in ["8 ALARM"](#), on page 28.

7.3.1 Refrigerant detectors

The detectors are self-calibrating and do not require set-up or maintenance. For a description of the Detector System function, refer to ["3.5 Detector system, refrigerant"](#), on page 15.



Operation and Maintenance ThermoCooler HP

IV Produkt's order portal

8 ALARM



The operating parameters of the reversible heat pump may not be changed so that they are outside the operating range of the unit. If faults occur, alarms are triggered and:

- the compressor is stopped.
- a red light flashes on the Climatix display and on the Carel unit.

Call for authorized cooling service if the same alarm is repeated after action taken.

8.1 Alarm reset

1. Check what the alarm means.
2. Fix as described.
3. Press and hold the Carel display button (*Alarm reset*) for approx. three seconds.

8.2 Alarm Climatix



Leakage control and part replacement in the cooling circuit must be carried out by a certified refrigeration technician. See "[1.9 Handling of refrigerant](#)", on page 9 and "[6 Inspect refrigerant circuit](#)", on page 23.

Alarm code	Possible cause	Corrective action
Compr. No. of alarms	No. of alarms	See alarms in Carel table
C1 H. pressure switch	<ol style="list-style-type: none"> 1. High pressure switch tripped. 2. Alarm from frequency inverter. 	<ol style="list-style-type: none"> 1. Check the high pressure switch by pressing the red button. 2. Reset the frequency inverter by turning off the 3-phase supply (wait 60 seconds) and turning on the 3-phase supply again.
C1 EEV motor fault	Fault on electrical connection to the expansion valve.	Ensure the correct electrical connection to the expansion valve.
C1 low pressure sensor	Power cut or short circuit to low pressure sensor.	Ensure that: <ul style="list-style-type: none"> • EVD and sensor are functional • there is no breakage of cables.
C1 suction gas sensor	Open circuit or short circuit to suction gas sensor.	Ensure that: <ul style="list-style-type: none"> • EVD and sensor are functional • there is no breakage of cables.

Operation and Maintenance ThermoCooler HP



Alarm code	Possible cause	Corrective action
C1 high pressure sensor	Open circuit or short circuit to high pressure sensor.	Ensure that: <ul style="list-style-type: none"> EVD and sensor are functional there is no breakage of cables.
C1 low overheating	Compressor stoppage caused by low overheating.	<ul style="list-style-type: none"> Reset the alarm so that the compressor can start again. During compressor operation, ensure that the expansion valve regulates the overheating to its set point.
C1 LOP	Compressor stoppage caused by low evaporation temperature.	<ul style="list-style-type: none"> Reset the alarm. In case of recurring faults, contact authorized service personnel.
C1 MOP	Compressor stoppage caused by high evaporation temperature.	<ul style="list-style-type: none"> Reset the alarm so that the compressor can start again. During compressor operation, ensure that the expansion valve regulates the overheating to its set point.
Alarm C2 communication EVD	Communication error to EVD 2 (expansion of valve control).	Ensure that there is no breakage of cables to EVD.
C3 communication EVD	Communication error to EVD 3 (expansion valve control).	Ensure that there is no breakage of cables to EVD.
C1 low suction gas temp	Low suction gas temperature.	<ul style="list-style-type: none"> Reset the alarm. In case of recurring faults, contact authorized service personnel.
Offline cpcoe1	No communication between Carel c.pco and Carel c.pcoe.	Ensure that: <ul style="list-style-type: none"> c.pcoe energised communication cable is connected both in Carel c.pco and Carel c.pcoe.
C1 Exhaust air battery pressure sensor failure	Interruption or short circuit to pressure sensor for exhaust air battery.	Ensure that: <ul style="list-style-type: none"> c.pcoe and sensor are functional there is no breakage of cables.
C1 Exhaust air battery pressure sensor failure	Interruption or short circuit to pressure sensor for exhaust air battery.	Ensure that: <ul style="list-style-type: none"> c.pcoe and sensor are functional there is no breakage of cables.



Operation and Maintenance ThermoCooler HP

IV Produkt's order portal

Alarm code	Possible cause	Corrective action
C1 Expansion line temp sensor fault	Interruption or short circuit to temperature sensor for expansion line.	Ensure that: <ul style="list-style-type: none">• c.pcoe and sensor are functional• there is no breakage of cables.
C1 RCP1 Heat PmpD-wnTmOut	The compressor has been pumping refrigerant to the condenser for longer than 240 seconds.	Ensure that: <ul style="list-style-type: none">• the neutral conductor is connected.• the compressor rotates and builds a rise in pressure.• closed valves are tight.
C1 ECP1 Heat PmpD-wnTmOut	The compressor has been pumping refrigerant to the condenser for longer than 240 seconds.	Ensure that: <ul style="list-style-type: none">• the neutral conductor is connected.• the compressor rotates and builds a rise in pressure.• closed valves are tight.
C1 RCP1 Cooling PmpD-wnTmOut	The compressor has been pumping refrigerant to the condenser for longer than 240 seconds.	Ensure that: <ul style="list-style-type: none">• the neutral conductor is connected.• the compressor rotates and builds a rise in pressure.• closed valves are tight.
Refrigerant leakage, supply air	Refrigerant has been detected at the reversible heat pump's supply air coil.	The unit's fans will automatically start provided that the 'Service Switch' is in the 'Auto' position.
Refrigerant leakage, extract air	Refrigerant has been detected at the reversible heat pump's extract air coil.	The unit's fans will automatically start provided that the 'Service Switch' is in the 'Auto' position.
Detector alarm, supply air, Busoffl	No communication with detector.	Inspect/replace detector.
Detector alarm, extract air, Busoffl	No communication with detector.	Inspect/replace detector.

8.3 Alarm Carel



Leakage control and part replacement in the cooling circuit must be carried out by a certified refrigeration technician. See "[1.9 Handling of refrigerant](#)", on page 9 and "[6 Inspect refrigerant circuit](#)", on page 23.

Alarm code	Possible cause	Corrective action
"AL 59 Compr 1, Low Cond Temp"	Condensation temperature too low due to: <ul style="list-style-type: none"> • return air temperature too low. • return air flow too low. • distorted flows. 	Ensure that: <ul style="list-style-type: none"> • the exhaust air is at the right temperature. • the air flows are correct.
76 Drive MainsPhaseLoss	The incoming phase to the frequency inverter is missing.	Check that all three phases are connected to the frequency inverter.
81 Drive U_phaseLoss	There is no phase between the frequency inverter and the compressor.	Check that all three phases are connected to the frequency inverter.
82 Drive V_phaseLoss	There is no phase between the frequency inverter and the compressor.	Check that all three phases are connected to the frequency inverter.
83 Drive W_phaseLoss	There is no phase between the frequency inverter and the compressor.	Check that all three phases are connected to the frequency inverter.
94 Drive offline	No communication with the frequency inverter.	Check that the frequency inverter is energised with 3-phase 400V.
94 Drive offline	Supply voltage missing.	Connect supply voltage (3x400V).
118 Compr 1, Low evaporation pressure	Low evaporation temperature or low pressure in circuit 1.	Ensure that there is no leakage in the cooling circuit.
120 Compr 1, Low pressure diff."	No pressure difference between the high-pressure and low-pressure side	Contact service technicians.
121 Compr 1, High pressure switch	Circuit 1, high pressure switch tripped.	Ensure that the air flow is correct and that fire dampers are working
172 Compr 2, Motor protector	<ul style="list-style-type: none"> • Circuit 2, motor protector alarm • There is no phase between the frequency inverter and the compressor. 	Check that all three phases are connected to the frequency inverter.
173 Compr 3, Motor protector	<ul style="list-style-type: none"> • Circuit 3, motor protector alarm • There is no phase between the frequency inverter and the compressor. 	Check that all three phases are connected to the frequency inverter.



Operation and Maintenance ThermoCooler HP

IV Produkt's order portal

Alarm code	Possible cause	Corrective action
174 Compr 2, High pressure switch	Circuit 2, high pressure switch tripped.	Ensure that the air flow is correct and that fire dampers are working
175 Compr 3, High pressure switch	Circuit 3, high pressure switch tripped.	Ensure that the air flow is correct and that fire dampers are working
176 Compr 2, LowEvapPressure	Low evaporation temperature or low pressure in circuit 2.	Ensure that there is no leakage in the cooling circuit.
177 Compr 3, LowEvapPressure	Low evaporation temperature or low pressure in circuit 3.	Ensure that there is no leakage in the cooling circuit.
180 Compr 1, High pressure switch	Circuit 1, high pressure switch tripped.	Ensure that: <ul style="list-style-type: none">• the air flow is correct.• fire dampers work.
183 Exhaust Air_C1_4wayRevValve	Four-way valve in wrong position	Contact service technicians.
189 Phase rotation order	Incorrect phase sequence for supply voltage on compressor 2	Shut off voltage and switch two of the incoming phases
190 Exhaust Air LowEvapFrost-Protec	The evaporator is at risk of freezing due to: <ul style="list-style-type: none">• return air temperature too low.• return air flow too low.• distorted flows.	Ensure that: <ul style="list-style-type: none">• the exhaust air is at the right temperature.• the air flows are correct.
228 Offline c.pcoe I/O	No communication between Carel c.pco and Carel c.pcoe.	Ensure that: <ul style="list-style-type: none">• C.PCOE is energised• c.pcoe energised communication cable is connected both in Carel c.pco and Carel c.pcoe.
233 AI C1 Pump-DownHtgRetTimeOut	The compressor has been pumping refrigerant to the condenser for longer than 240 seconds.	Check that: <ul style="list-style-type: none">• the neutral conductor is connected.• the compressor rotates and builds a rise in pressure.• closed valves are tight.
234 AI C1 Pump-DownHtgExhTimeOut	The compressor has been pumping refrigerant to the condenser for longer than 240 seconds.	Check that: <ul style="list-style-type: none">• the neutral conductor is connected.• the compressor rotates and builds a rise in pressure.• closed valves are tight.

Operation and Maintenance ThermoCooler HP



Alarm code	Possible cause	Corrective action
235 AI C1 PumpDownCl- gRetTimeOut	The compressor has been pumping refrigerant to the condenser for longer than 240 seconds.	Check that: <ul style="list-style-type: none"> the neutral conductor is connected. the compressor rotates and builds a rise in pressure. closed valves are tight.
255 AI TCR C1 Sensor- ReturnAirCoilPressure	Interruption or short circuit to pressure sensor for exhaust air battery.	Ensure that: <ul style="list-style-type: none"> c.pcoe and sensor are functional there is no breakage of cables.
256 AI TCR C1 Sen- sorExhaustAirCoilPres- sure	Interruption or short circuit to pressure sensor for exhaust air battery.	Ensure that: <ul style="list-style-type: none"> c.pcoe and sensor are functional there is no breakage of cables.
257 AI TCR C1 Sensor- ReturnAirCoilPressure	Interruption or short circuit to temperature sensor for expansion line.	Ensure that: <ul style="list-style-type: none"> c.pcoe and sensor are functional there is no breakage of cables.



Operation and Maintenance ThermoCooler HP

IV Produkt's order portal

9 Troubleshooting



Leakage control and part replacement in the cooling circuit must be carried out by a certified refrigeration technician. See "[1.9 Handling of refrigerant](#)", on page 9 and "[6 Inspect refrigerant circuit](#)", on page 23.

Event/alarm code	Possible cause	Corrective action
The high pressure switch has tripped	<ul style="list-style-type: none"> No or too low air flow across the condenser The high pressure switch is defective 	<ol style="list-style-type: none"> Ensure that the airflow over the condenser is correct. If the airflow is not correct, reset the pressure switch manually. If the above steps do not fix the error, replace the high-pressure pressure switch.
Is the LED flashing red on the frequency inverter?	<ul style="list-style-type: none"> Phase/voltage drop. Overload. The compressor is defective. 	<ol style="list-style-type: none"> Ensure the correct incoming voltage on the 3-phase. If the incoming voltage is faulty, break the voltage one minute to reset the frequency inverter. Check that the compressor is running without dissonance.
Low cooling power - too high temperature in the cooled object	<ul style="list-style-type: none"> The power supply has been interrupted. Separate supply not connected. No air flow or too low air flow across evaporator. Control equipment incorrectly adjusted or defective. 	<ol style="list-style-type: none"> Ensure that actuators/work switches or fuses have not tripped. Connect supply. Check that nothing is inhibiting the air flow. Adjust the settings or replace the equipment.
Compressor is not operating	<ul style="list-style-type: none"> The power supply has been interrupted. Incorrect phase sequence (compressor 2). Compressor has opened a safety circuit. Defective compressor Air flow too low. Return air temperature too low (winter). 	<ol style="list-style-type: none"> Ensure that actuators/work switches or fuses have not tripped. Switch two of the incoming phases if in incorrect sequence. Reset the compressor. Replace compressor.
Frost on the evaporator (heating loss)	<ul style="list-style-type: none"> Expansion valve is defective Insufficient refrigerant volume Low extract air flow 	<ol style="list-style-type: none"> Replace expansion valve. Ensure that there is no leakage in the cooling circuit. Top up with refrigerant. Adjust the flow

10 DISASSEMBLE AND DECOMMISSION



WARNING!

Risk of cutting.

Sharp edges can cause cuts.

- Use appropriate personal protective equipment when the work requires it.

00181



WARNING!

Risk of serious personal injury.

Contact with refrigerants can cause frostbite to the skin.

- Refrigerants and parts containing refrigerants may only be handled by persons with certificates in accordance with current EU regulations for refrigerants.
- Use appropriate protective equipment.

00331



EXERCISE CAUTION!

Risk of personal injury.

Contact with the oil can cause skin irritations.

- Draining oil in the compressors should only be carried out by certified persons in accordance with current EU regulations for refrigerants.
- Use appropriate protective equipment.
- Wash hands and other body parts that have been in contact with the oil.

00330



WARNING!

Risk of inhalation of harmful particles.

When changing filters, particles, such as dust, may come loose from the used filter.

- Wear a protective mask when changing filters.
- Use caution when handling used filters.
- Thoroughly clean the filter cabinet after replacement as particulate matter may become loose and remain in the cabinet.

00325

10.1 Disposal and recycling.

Disposal and recycling must be carried out in an environmentally safe manner according to current regulations in the country where the product is being decommissioned. Up to 90% of the material in the unit can be recycled.

10.2 Dismantling the unit

1. Switch off all electricity and make sure there is no power to the unit. See "[3.4.1 Compressor and compressor protection](#)", on page 14.
2. Remove covers, electrical components and filters.
3. Knock apart profiles and joins.
4. Split the covers and remove internal insulation.
5. Sort and recycle in accordance with applicable national regulations in the country where the unit is decommissioned.



Operation and Maintenance ThermoCooler HP

IV Produkt's order portal

10.3 Material content

For more specific information about materials, see the Building Product Declaration or contact IV Product.

Reversible heat pump and DX batteries contain refrigerant. For more information, see separate Operation and Maintenance instructions.

Air heater water may contain additives or contaminants. Draining and dismantling must be done with caution.

Operation and Maintenance ThermoCooler HP





IV Produkt's order portal

Operation and Maintenance ThermoCooler HP

Operation and Maintenance ThermoCooler HP



You are welcome to contact us



IV Produkt AB, Sjöuddevägen 7, S-350 43 Växjö, Sweden
+46 470 – 75 88 00
www.ivprodukt.se, www.ivprodukt.com
www.ivprodukt.no, www.ivprodukt.dk, www.ivprodukt.de



Support:

Control:	+46 470 75 89 00, styr@ivprodukt.se
Service:	+46 470 75 89 99, service@ivprodukt.se
Spare parts:	+46 470 75 86 00, reservdelar@ivprodukt.se
DU/Documentation:	+46 470 75 88 00, du@ivprodukt.se
