

MULTI-FACTOR AUTHENTICATION (MFA)

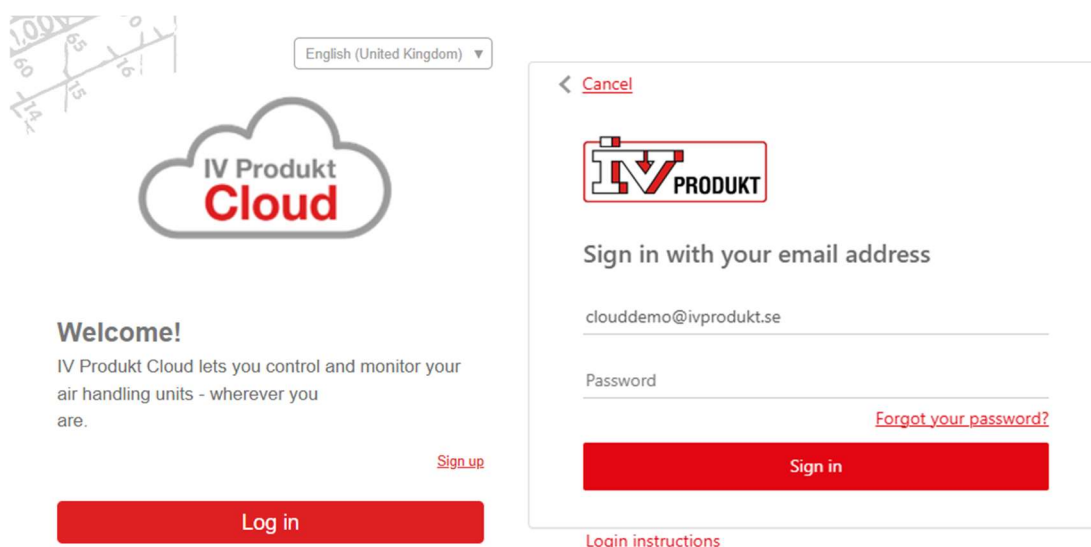
IV PRODUKT CLOUD

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SETTING UP MULTI-FACTOR AUTHENTICATION

1. Select "Log in".



English (United Kingdom) ▼

IV Produkt Cloud

Welcome!
IV Produkt Cloud lets you control and monitor your air handling units - wherever you are.

[Sign up](#)

Log in

[Cancel](#)

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Sign in with your email address

clouddemo@ivprodukt.se

Password

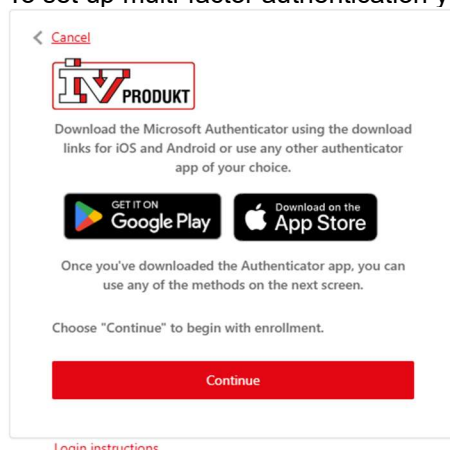
[Forgot your password?](#)

Sign in

[Login instructions](#)

2. Install the Microsoft Authenticator app. If you already have it installed; proceed to step 3.

- To set up multi-factor authentication you need the Microsoft Authenticator app.



[Cancel](#)

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Download the Microsoft Authenticator using the download links for iOS and Android or use any other authenticator app of your choice.

GET IT ON **Google Play** | Download on the **App Store**

Once you've downloaded the Authenticator app, you can use any of the methods on the next screen.

Choose "Continue" to begin with enrollment.

Continue

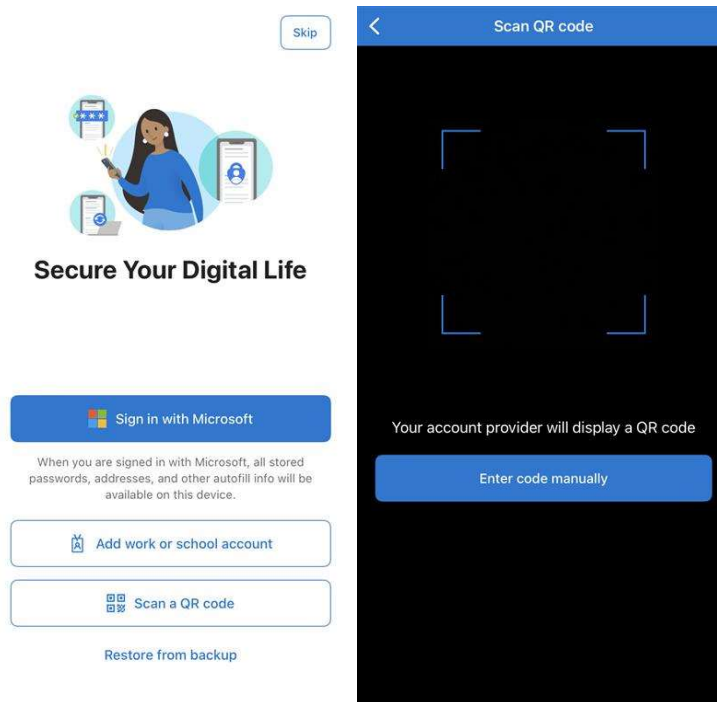
[Login instructions](#)

- Visit Apple App Store or Google Play and search for "Microsoft Authenticator". Download the app and open when installed.



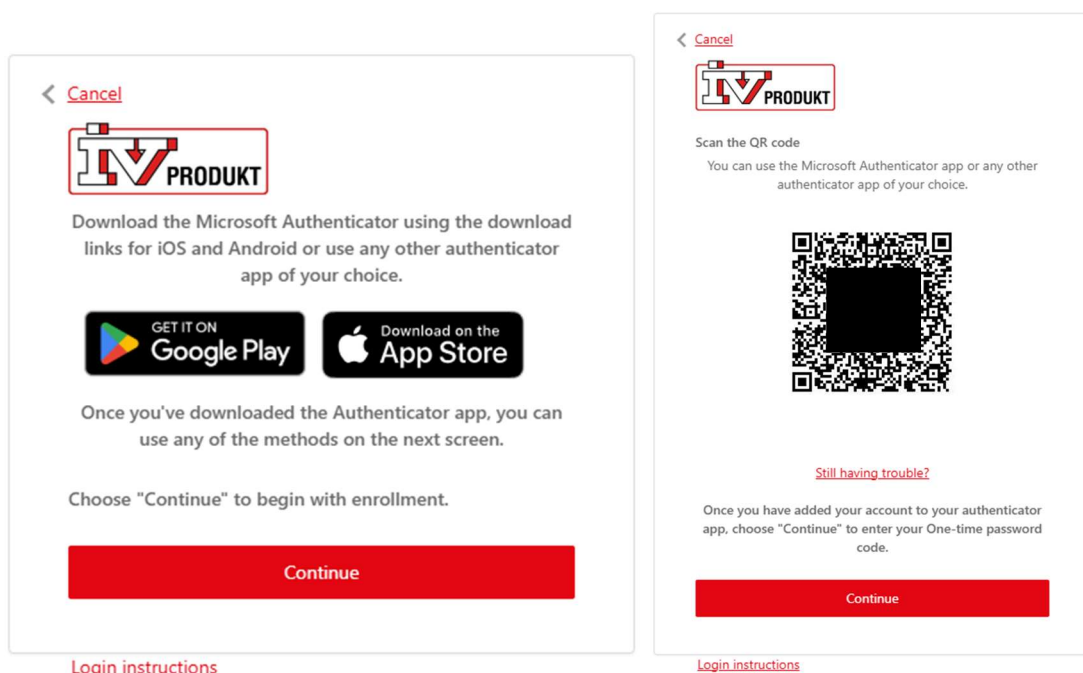
3. Add your account in Microsoft Authenticator

- When the app is open, select **"Scan a QR code"**.
(If you cannot see "Scan QR code", select + on the upper right and select "Other account".)
- You may be prompted to allow access to camera – select **"OK"**.
- You will see square on the screen used for scanning QR codes.



4. Return to IV Produkt Cloud

- Select **"Continue"**.
- A QR code is shown.

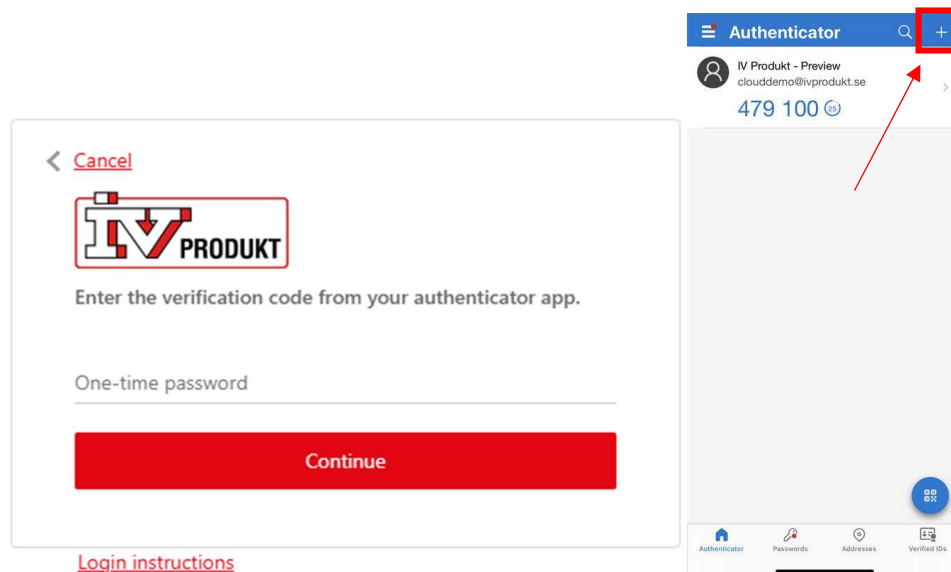


5. Scan the QR code with Microsoft Authenticator

- Open Microsoft Authenticator again.
- Aim the camera at the QR code on the screen.
- Microsoft Authenticator automatically creates and registers a multi-factor authentication account.
- Select "**Continue**" after scanning the QR code.

6. Finish the setup

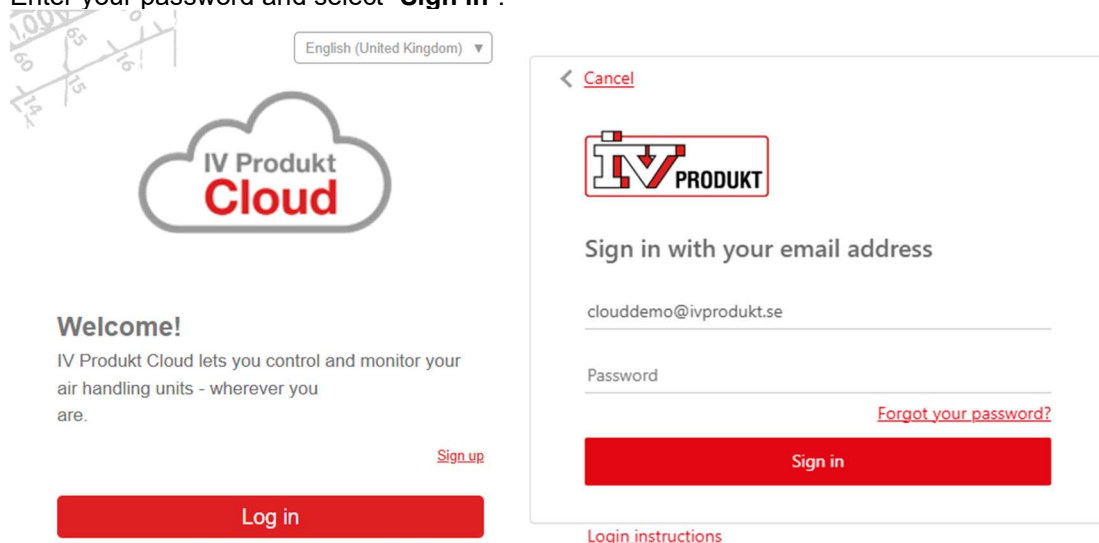
- Enter the six-digit code shown in Microsoft Authenticator. Note that the code is updated every 30 seconds.
- Select "**Continue**" to finish the sign-in.



SIGNING IN WITH MICROSOFT AUTHENTICATOR

1. Signing in with e-mail address

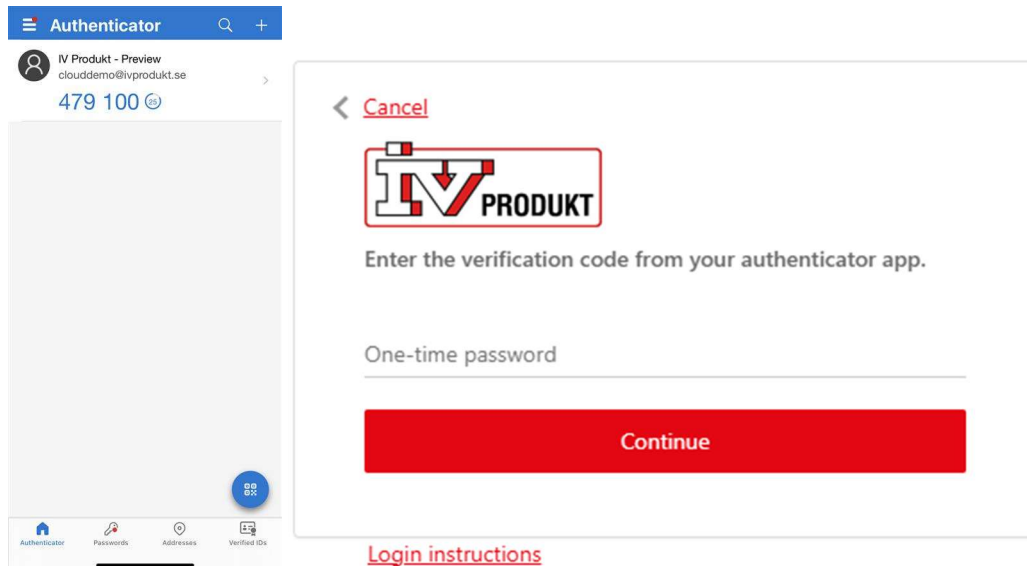
- Select "**Log in**".
- Enter your password and select "**Sign in**".



2. Enter your multi-factor authentication code

Open "Microsoft Authenticator".

- Enter the multi-factor authentication code.
- Select "**Continue**".



LOST MFA DEVICE / UNABLE TO SIGN IN

If your phone with Microsoft Authenticator is lost or broken. Select "Reset one-time password" after entering your e-mail address and password. This is forwarded to IV Produkt to decide whether multi-factor authentication can be safely reset. Feedback within in 24h during work days.

Deviations and changes to text and graphics may occur.